

IRIS ParentMail Launch Checklist

Task	Description	Date Completed
1	Inform your Parents/Carers A week before you go live, send the Improving Communication with IRIS ParentMail letter template to people who are going to be using IRIS ParentMail with instruction on how to register.	
2	Activate Your Account Activating your account sends the email and text message registration messages to any person you have added to IRIS ParentMail as a user. (The IRIS ParentMail Team contact you to arrange activation).	
3	Check Your Progress Monitor registrations in Your Stats on the IRIS ParentMail Dashboard. Aim for at least 75% families using the mobile app. (Most organisations achieve 90%).	
4	Resend Registration Messages A week after your account has been activated, resend registration messages to people you have added as a user in IRIS ParentMail. For more information, go to Resending Registration Messages .	
5	Send Your First Messages We recommend you send three messages to registered people in the first week. (Make sure one of these messages is about the IRIS ParentMail App)	
6	Share Your Success Add details about IRIS ParentMail on your website, in your newsletter, and at events.	
7	Register Staff Members Add Staff Member details to IRIS ParentMail so they can learn how to use the system and receive important messages.	
8	Resend Registration Messages Two weeks after your account has been activated, resend registration messages to people you have added as a user in IRIS ParentMail. For more information, go to Resending Registration Messages .	
9	Hold an IRIS ParentMail Help Event Three weeks after activation, hold an event for people who have registered for IRIS ParentMail to ask questions about registration, receiving messages, or using the system. This is a great opportunity to let people know the benefits of the app.	

You are now ready to use your IRIS ParentMail account. For more information, log in and select **Help** to visit the [Help Centre](#), start a Live Chat, or use our Guided Tours.

<https://help.iris.co.uk/education/parentmail/home.htm>